



2009 Quality Policy

Stag Security Services Limited and its employees are committed to the quality of service and stated quality objectives reviewed annually during management review meetings.

Our organisation is striving to achieve a leading position within the Security and Facilities Management Industry for the quality of our service delivery, and is aiming to set new industry standards in client and staff retention through innovation and partnership with our customers.

This commitment to client service, innovation and retention forms the foundation from which we aspire to become a recognised market leader within the UK's top twenty security FM companies by 2010.

As part of this process we will maintain a Quality Management System to meet the requirements of:

- ISO9001
- BS7499
- BS7858
- Health & Safety
- Employment Legislation

This will be communicated to and understood by our employees through induction training, newsletters, team briefings and assignment instructions.

Stag Security will continuously strive to improve the level of customer satisfaction and will develop and promote a culture of continual improvement of our services and Quality Management System. We will maintain a profitable operation to consolidate our competitive position in the market in order to achieve our business objectives and quality objectives and to meet the needs and expectations of all our stakeholders.

We are committed to developing our Corporate Social Responsibility within the business to ensure that our objectives are met within a responsible and ethical framework for the benefit of our employees, customers, stakeholders and the communities in which we operate.

Graham Watson

Chief Executive

Stag Security Services Limited

January 2009