

Pioneering new standards in corporate security



# Integrated security solutions throughout the UK





From a standing start in 2002, we've grown rapidly to provide premium integrated security services to many of the country's leading organisations...

Intelligent, innovative,

integrated,  
cost-effective

STAG SECURITY SERVICES ARE  
RECOGNISED AS ONE OF THE  
UK'S LEADING SUPPLIERS  
OF PREMIUM INTEGRATED  
SECURITY SOLUTIONS  
THROUGHOUT THE UK

**...by innovating every step of the way**

In our unswerving commitment to recruiting staff of the very highest calibre; in our constant worldwide search for the latest security technology; in our dedicated drive to offer best practice alongside best value to every client, we never stop looking for ways to improve and refine the services we offer.

As a result, you can rely on Stag for proactive, leading-edge, technology-based solutions to every security issue the modern world brings to your door – in all core industry sectors; with

everything from manned patrols to a complete facilities management service which extends beyond security to other important business areas.

The price of funding professional, effective security is massively outweighed by the costs to be borne when theft and vandalism go unchecked. And with the ancillary benefits of helping you to maximise your profits and meet Health and Safety commitments, this is one investment well worth making.

# 360° security provision

## Delivering the optimum standards of service in all our core market sectors

With limitless flexibility across all our security solutions we provide an integrated and tailored service to organisations in all of the main market sectors – all led by clients' needs and designed on a bespoke basis.

- Industrial and manufacturing
- Transport and distribution
- Financial and corporate
- Retail and wholesale
- Education, health and public sector
- Infrastructure, development and utilities
- Ports and airports



## Our team – our greatest asset

Whilst technology is vital to our operation – we are very much a people business and our hard-won reputation rests heavily on the shoulders of the people we employ

We recruit and train talented people to deliver the right service to meet customers' individual requirements.

Our team is a dedicated community of professionals – their commitment to the job and to us has meant high staff retention rates, a testament both to the quality of the work they do and to the value they represent to servicing our clients.

In addition, we run employee incentive schemes to further encourage and financially reward good timekeeping, attendance and performance – with further rewards given out based on no-holds-barred client appraisals.

As a result of all this, you can rest assured of the vigilance and dedication of an approved, licensed, uniformed and professional security presence.

- Commissionaire
- Retail
- Stop and search
- Reception and front of house
- Development
- Traffic management
- Car park management
- Fire marshals
- Post room operatives
- IT support
- Mobile patrols
- Key holding alarm response
- Uniformed personnel

## Electronic system services

Investing heavily in innovative technology has allowed us to extend our reach and improve our efficiency beyond recognition

The latest and most innovative technology solutions that deliver real value efficiency, as part of our 360 degree integrated approach, keep us right at the forefront of security provision.

- CCTV installation and support
- Intruder alarms
- Biometric access control systems
- Integrated safety management software
- Active guard patrol systems
- GSM communications
- 24-hour control room
- Monitoring and response
- Complete business telecoms solutions

PROVIDING  
A SAFE AND  
SECURE WORKING  
ENVIRONMENT

WORKING RESPONSIBLY

24-hour freephone 0800 825 0502

# Protecting corporate assets – nationwide

ENHANCED SECURITY,  
REDUCED COSTS AND  
IMPROVED PERFORMANCE

## Mobile welfare solutions

We can provide a mobile welfare solution anywhere in the UK. Our fleet of Ford Transit units provides instant welfare on the move – ideal for any linear or remote project.

## Facilities management services

Our expertise, experience and 'can do' attitude mean that we can plan, organise and deliver a full and effective facilities management solution, leaving you free to focus on managing your core business. Our customers trust us to make everything run smoothly, and keep it that way too.

- Cleaning and hygiene
- Catering
- Maintenance
- Customer services
- Training
- IT support and hosting
- Contact management
- Vetting and screening
- Recruitment
- Fixed and mobile telecoms
- Design and marketing
- Complete business telecoms solutions

We're fully confident in our abilities and expertise in the field of specialist security – we also understand the care with which you should decide who to give those responsibilities to

## The credibility

We are one of a select group of security companies to achieve Approved Contractor Status from the SIA. ACS accreditation is one of your guarantees of quality.

We meet all the requirements of: ISO9001, BS7499 and BS7585.

We place great emphasis on our knowledge of up-to-date health and safety legislation and equal importance on its implementation – we're accredited within the Contractors Health & Safety Assessment Scheme (CHAS).

Our QM systems are currently being reviewed to achieve accreditation to: ISO9001:2008 and ISO14001:2004.



## Award-winning customer service

Ensuring that we deliver the very highest standards to our valued customers is at the core of everything we do. Our CRM strategy – Customers Really Matter – is all about identifying the little issues and resolving them quickly to deliver service excellence.

Our commitment to delivering outstanding customer service was formally recognised in 2009 at the National Security Excellence Awards where we took the prize for Customer Care Initiative of the Year 2009.



Stag Security proudly sponsored the 2009 and 2010 Quality In Construction Awards.



[www.stag-security.co.uk](http://www.stag-security.co.uk)

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